

RENO POLICE DEPARTMENT GENERAL ORDER

This directive is for internal use only and does not enlarge this department's, governmental entity's and/or any of this department's employees' civil or criminal liability in any way. It is not to be construed as the creation of a particular standard of safety or care in an evidentiary sense, with respect to any complaint, demand for settlement, or any other form of grievance or litigation. Violations of this directive, if substantiated, can only form the basis for intra-departmental administrative sanctions.

Chief of Police: Jason Soto/s/		
Approving Deputy Chief: Thomas Robinson /s/		
General Order No: P-195-18	Issued: Aug 1, 2005	Revised : November 15 th , 2018
General Order Title: EMERGENCY RESPONSE TO CRITICAL INCIDENT		

I. POLICY

The Reno Police Department is committed to preparing its personnel for emergency situations so that it may respond effectively, using departmental and community resources appropriately, in order to successfully conclude emergency situations and to mitigate the long term effects emergencies have on its operations and mission.

II. REQUIREMENTS

1. All personnel will be trained appropriately, in consideration of departmental needs. Training may include, but will not be limited to: information regarding terrorism; weapons of mass destruction; biological hazards; aircraft crashes ; civil disturbances; incidents involving firearms; active assailant ; Incident Command System; crowd management.
2. All supervisors are required to learn and understand the Incident Command System, the City of Reno Emergency Response Plan, the Washoe County Regional Emergency Operations Plan, and the Washoe County Multi-Casualty Incident Plans as it relates to the requirements of the Reno Police Department.
3. Field personnel will have access to the following departmentally authorized equipment: First Responder Bag, protective helmet, chemical resistant suit, gas mask and filter cartridges, protective gloves and Emergency Response Book. All personnel are required to maintain and store this equipment in an accessible location and carry it when so directed
4. Personnel should be familiar with the Department of Homeland Security National Terrorism Advisory System (NTAS), which creates a uniform system of alerts and bulletins for law enforcement and the public. Information about this system is available through the Department of Homeland Security.
5. Personnel shall be familiar with the attached appendices and refer to them when appropriate.

(Appendix A)

Response to Critical Incidents – Emergency Action Checklist

1. Every critical incident should be considered a crime scene until the facts are known, and precautions should be taken until it is confirmed that it is a safe area. Assess the scene from a distance to determine appropriate responses, routes, and procedures.
2. Notify fire and medical.
3. Establish a unified command post.
4. Advise Dispatch of the exact location of the command post (police, fire, medical), the critical incident site, evacuation/safe zones, and location/rendezvous point to which initial contacts should respond.
5. Contact the Public Information Officer (PIO) as needed. If media interest is anticipated, assign the PIO(s) to the incident site, and establish a media command post at another location.
7. Communicate with Fire Incident Commander.
8. Establish traffic control points.
9. Establish perimeter and crowd control.
10. Assist fire with evacuation if necessary. Assist in establishing evacuation site(s) and route(s) if necessary. Relocate people to safe areas as necessary.
11. If necessary, implement the Washoe County Multi-Casualty Incident Plan (should include evacuation/safe location).
12. Establish or identify triage location, including landing zone for Air ambulance, if needed.
13. Evaluate the need to secure vital facilities and supplies.
14. Request specialized equipment, if necessary.
15. Move any emergency equipment from under covered areas to prevent further damage.
16. Provide alternate communications if radios or telephones are not operational.
17. Call in additional personnel as necessary.
18. Contact the Medical Examiner if necessary. Assist the Medical Examiner with setting up morgue and body recovery.
19. Notify local and state health departments.
20. If explosive device, coordinate response efforts with EOD and local FBI.

21. If chemical, biological, or radiological, only responders with appropriate protective equipment and training should participate in the evaluative process. Members of the Consolidated Law Enforcement All-hazard Response (CLEAR) team should be notified and respond.
22. Any incident determined to involve a Weapon of Mass Destruction (WMD), contact the local FBI office and Nevada Department of Emergency Management.
23. Take animal control measures. Utilize the Nevada Humane Society if necessary.
24. Notify the Red Cross.
25. Contact USAR (Urban Search and Rescue).
26. Assist the Fire Department in assuring that searched buildings are marked.
27. Call the Regional Transportation Commission (RTC).
28. Coordinate the evacuation of hazardous areas with other agencies.
29. Coordinate use of barricades.
30. Coordinate debris removal and heavy rescue operations with Public Works.
31. Coordinate the provision of emergency water, food, and shelter for all emergency personnel.

Vital Facilities

Priority 1 – Major Government Buildings

- Fire Stations
- Sheriff/Police Stations
- Public Works Yards
- County/City Halls
- Federal Buildings
- Dispatch Facilities

Priority 1 – Medical Facilities

- Hospitals
- Emergency Clinics
- Convalescent/Residential Care Facilities

Priority 2 – Transportation

- Freeways
- Arterial Roads
- Airports
- Railways
- Bridges and overpasses

Priority 2 – Essential Lifelines/Utilities

- Electric
- Gas
- Water
- Sewer
- Communications

Priority 2 – Educational Facilities

- All schools